

Water Quality Concerns in the Willowbrook Community Regarding the Sativa Water District

Many residents from Willowbrook and Compton report water discoloration (water isn't clear) from their faucets. Understandably, residents are concerned about the safety of the water.

1. Should I drink and cook with the tap water?

The Los Angeles County Department of Public Health (Public Health) reviewed state water quality tests that showed Sativa Water District (Sativa) is in compliance with primary drinking water standards. In addition, on April 23, 2018, Public Health collected water samples from homes in the area and those test results indicate that the water meets public health standards and is safe. However, if your water is discolored please contact Sativa. Sativa is working with Public Health to provide bottled water for drinking and cooking for customers experiencing discolored water.

2. Is it safe for bathing/showering? Laundry?

The water is safe for bathing and showering. If you are still concerned, you should flush the water lines in the tub/shower to clear out any discolored water before bathing/showering. It is also possible that discolored water can permanently stain clothing. Draining and refilling your hot water heater and flushing your water lines before your next laundry will help reduce the risk of staining.

3. What causes discolored water?

Water discoloration can be caused by sediment (dirt, rust and/or sand) build up inside aging water pipelines. As you may know, Sativa's system recently underwent a flushing program which may have caused the discoloration some residents have experienced.

4. Why do water companies flush the water pipes?

Flushing the water pipes removes the sediment build-up in the distribution system and allows for cleaner water to be supplied to customers.



Key Points

- Water supplied by Sativa Water District meets public health standards
- Public Health will continue to test the water quality
- Report water discoloration to Sativa Water District
- Contact Sativa Water District to get free water if you are experiencing water discoloration

For more information:

Sativa Water District

310-631-8176

<https://www.sativawd.com/>

State Water Resources Control Board, Division of Drinking Water

818-551-2004

https://www.waterboards.ca.gov/drinking_water/program/

Los Angeles County Department of Public Health

888-700-9995

<http://publichealth.lacounty.gov/e>

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5. How do I get rid of discolored water?

Step 1:

Flush discolored water until you get clear water from the main. Flushing means running the water until it no longer looks brown or red.

Step 2:

Drain (get rid of the water) your home water heaters. Doing this will help make your water clear. If you prefer to have an expert provide water heater drainage service, contact Sativa Water District. They will provide this service for free.

6. I don't want to drink or use the water from the faucet, what do I do?

Sativa is working with Public Health to provide water for any customers that are experiencing discolored water. A distribution point has been set-up at the following:

Sativa Water Office: 2015 E Hatchway St, Compton, CA 90222

Sativa Well #5: 2083 E Stockwell St, Compton, CA 90222

Sativa Well #3: 13320 S Willowbrook Ave, Compton, CA 90222

You may also call 310-631-8176 for additional sites and hours of operation.

7. What should I expect as Sativa continues to flush the distribution system?

Flushing may cause the water to continue to be temporary discolored water at your home or business.

8. Does my water contain lead?

The results of recent testing indicate that water provided by Sativa does not contain lead. The recent issue of discolored water is not contributing to an elevation of lead in your water.

9. How do I file a complaint?

To file a complaint, please contact State Water Resources Control Board, Division of Drinking Water at [\(818\) 551-2004](tel:8185512004).